

## Test anywhere, anytime.

ProProctor™ is an online remote assessment platform that leverages advanced technologies and an experienced proctoring staff to provide convenient, easy-to-use access to testing programs. The ProProctor solution is based on the same delivery technology used in our global test center network, ensuring a consistent experience for your testing population. Its unique architecture can scale to large numbers of test takers at any given time, in even the most remote locations - allowing test owners to expand their reach, and offering test takers a reliable alternative to the traditional, test center experience.

With ProProctor, you can count on a solution that:

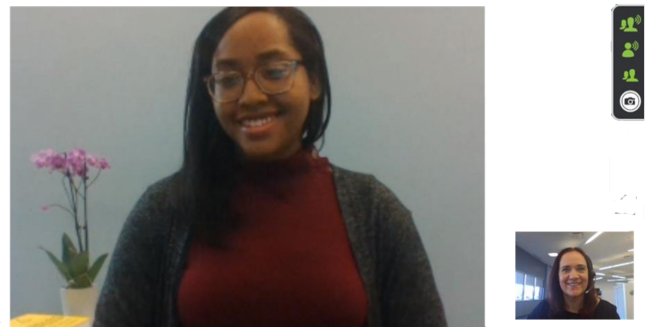
### Utilizes a best-in-class approach to support test-takers throughout the process

ProProctor is managed by a team of seasoned, certified proctors who regularly oversee exam delivery and have the knowledge and experience of administering a wide variety of exams, both on-site and remotely. A test taker can ask a question or initiate a conversation with the Prometric proctor at any point during the exam by using voice chats or by posting queries in a chat box, ensuring support from start to finish.

### Authenticates identities and secures testing environments

The ProProctor secure platform is built to minimize remote computer system requirements so that it can be accessed by a variety of devices from personal computers to laptops - potentially anywhere with internet connectivity. Its support model, manned by a team of live personal readiness agents, is unparalleled in the industry.

When test takers log in to ProProctor, the system will prompt them through an identity verification procedure and a testing



environment inspection, led by a Prometric readiness agent via a live video/audio session. Using the test taker's computer webcam, an agent will conduct a live scan of the room and desk area to confirm that it meets security requirements. Additionally, an agent will perform a webcam security inspection of the test taker's pockets, sleeves, accessories, and glasses (where applicable).

Once the test launches, our unique browser locks down the device that the test taker is using, so that there is control over the exam experience. This ensures that a test taker only has access to the resources and test items specified by the test sponsor.

Another unique security feature utilized by ProProctor is the playback capability, which can be accessed by the Prometric security team during or following a test for replay and review. This feature captures the complete audio and video of the test session, including timestamped chat exchanges between test takers and proctors, as well as notes that the proctor may have taken on test taker behavior. Test session recordings are retained online for 30 days and are available upon request.

## Monitors the test-taking experience to ensure its validity

Once the test is launched, a certified Prometric proctor will use the webcam to monitor the test taker for the duration of the test. Live, continuous monitoring is in place 100% of the time. Prometric proctors have full control of the test platform at all times so that they can answer test taker questions or stop a test if the test taker demonstrates suspicious behavior.



### Learn More

To request a demo or find additional information about ProProctor™, visit our website or contact one of our solutions specialists toll free at 1-855-855-2241.

[www.prometric.com/proproctortm](http://www.prometric.com/proproctortm)

## ProProctor at a Glance

### Greater Access

- 24/7 access, allowing test takers to test whenever and wherever is most convenient
- Improved geographic reach in remote locations and where test taker volumes are low or sporadic
- Increased volume via off-hours access for test takers whose schedules don't allow for 9-5 business hours
- Increased access for candidates in windowed programs

### Ease of Use

- Consistent testing platform
- Self-service capabilities, such as confirming computer systems requirements, scheduling exam appointments, and test navigation
- Live readiness agents to support test takers
- Windows and MacOS compatible

### Advanced Security Measures

- 100% live-monitoring
- Comprehensive 360 degree environmental readiness checks
- Locked down browser
- Multiple identity authentication and facial detection checks
- Proactive security protocols
- Record and review functionality

### Standard Technical Features

Screen Resolution	1024 X 720
Operating System	Windows / MacOS
Web Browser	Latest Google Chrome
WebCam Resolution	640 X 480p
Microphone	Enabled
Download Speed	500 Kbps
Upload Speed	384 Kbps

Prometric enables test owners worldwide to advance their credentialing programs through test development and delivery solutions that set the standard in quality and service excellence. It offers a comprehensive and reliable approach to advising, developing, managing and delivering programs in an integrated, technology-enabled environment across the world's most secure testing network or through the conveniences of online testing services, delivering more than seven million tests each year in more than 180 countries.