



Eye Bank Leadership Program

March 5-7, 2020

Hotel Valencia Riverwalk

San Antonio, TX

Preliminary Schedule

*Subject to change

Thursday, March 5 (2:00 pm – 7:00 pm)

Registration and Social Event

Friday, March 6 (7:30 am – 5:00 pm)

Leading Your Eye Bank

Leading through Change

Leading with Trust

Strategic Partner Relationships

Leading Your Staff

Identifying Personal Strengths

Emotional Intelligence

Leading for Innovation

Staff Development and Succession Planning

Effectively Communicate with Staff

Saturday, March 7 (7:30 am – 12 pm)**

Leading Your Board

Board Management and Development

Pitching Your Board on an Idea

Individual Skills Development

The Importance of a Customer Service Mindset

The Importance of Self-Care

*** EDs sponsoring a Physician Leadership Program attendee will be invited to join us for a luncheon with the Physician Leadership Program attendees On Saturday at 12pm following the Eye Bank Leadership Program.*