The Tissue Transfer Process

Requesting Eye Bank

1. Go to Find Tissues page, search by your criteria
2. Click on the blue check box to reserve a tissue
3. Click on the Reserved Tissues link; the yellow number indicates the number of tissues reserved
4. Click on the Select and Request Tissue button
5. Choose the tissue you want to request, add any comments (processing needs, deadlines, additional questions, etc.). The timer indicates minutes remaining before tissue is released
6. The blue check box sends a request to the source eye bank; the red X releases tissues you don’t need
7. The source eye bank will receive an email reporting your request; the bank will contact you directly

Source Eye Bank

1. Email notifications will be sent to your eye bank’s distribution email address (listed under your Organization Detail); this will include any comments from the requesting eye bank. Click on the tissue number to identify the requesting eye bank
   a. A notification will also appear in the top right corner of your screen
2. Use email or phone to finalize all terms of the tissue transfer
3. In the ONE Dashboard, this tissue will appear with a yellow “Offer” emblem
4. Use the blue check or the red X to accept or reject the requesting bank’s offer; this will finalize your transfer and notify the requesting bank that the transfer has been approved