

Just Short of Chaos: Opportunities Everywhere

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Relay For Life was the primary driver as the **American Cancer Society** became the first diseaseoriented NGO to top the \$1 billion mark.









We became perfectly organized to maximize Relay for Life performance:

- Lots of enthusiastic, young staff members
- A program of work geared to local patient services
- Emphasis on small, general, unrestricted gifts





... and our greatest vulnerability.





- · Relay still generates more money than any special event in the world - but it's now at \$257 million domestically.
- · As Relay started to decline, we spent a decade investing in making it stronger.
- · And then we began to change ... really quickly.







Rapid change is almost always accompanied by a change in how leaders act ... or a change in leadership.





When I joined ACS in 2013:

- Declining revenue
- -New culture
- Needed to build a new cancer control team
- Lots of staff impatient to receive new marching orders





"ENTJs don't just like to lead, they need to lead."





Tendencies and talents are important.

It's just as important to be aware of what skills don't come as naturally.





Honest self-assessment and reflection are difficult but really valuable.





Be objective about yourself.



There is no such thing as a natural leader.









Everything I've Learned About Leadership









You have absolutely no authority.



You can get anyone in the world to do anything you want.



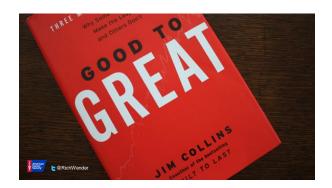






There is only one path to truly successful leadership: building relationships.











Unconditional Love

- If you are struggling feeling this kind of dedication to your team members, you may have the wrong people on the bus.
- That needs to be addressed.







Is being the best at what you do enough?







Doing exactly what you're doing today – no matter how well you do it – is not the road to future success.

Change is possible.



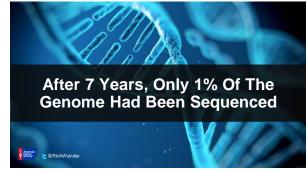




In fact, change is critical.

Technology is growing exponentially.





EYE BANK ASSOCIATION OF AMERICA

Some people said, "At this rate, it will take a century to sequence the entire genome."

Ray Kurzweil, director of engineering at Google, and the man who predicted the development of the world wide web said, "Oh, they're almost done."



Seven years later, the entire genome had been sequenced.

In 5 years, total gene sequencing will be available to anyone for the cost of ...









Adaptable

Customer Needs

Measuring Value

Demonstrating Value

Investments in Technology



Flexible Partners





How do you make that change happen?

1. All great things begin with a conversation.







2. The most common reason why important things don't get done is because you stop trying.



3. Incremental steps and small innovations are preferable to investing in that one big solution designed to solve all your problems.







4. Work just short of chaos.





AMERICAN CANCER SOCIETY REGIONAL MAP West North South North Central Northeast Southeast Southeast Southeast

EYE BANK ASSOCIATION OF APRENCA

80% by 2018 is a national public health campaign designed to achieve an 80% colorectal cancer screening rate among adults age 50 and older by 2018.

















We've living just short of chaos ...







5. Take advantage of the greatest asset of all.



